



E-COMMERCE FULFILLMENT PROGRAM

January 2022

OVERVIEW



NO MINIMUM!



BULK ORDERS!



TOP QUALITY!

Heritage Screen Printing, Inc. is the leader in e-commerce POD fulfillment services. We offer several decoration methods including direct-to-garment (DTG) printing, screen printing, and embroidery in conjunction with the most comprehensive line up of garment brands and styles. On top of that we also offer POD posters, banners, signs, magnets, and much more.

We can print, custom package, and ship your orders out with White Label service typically within 2-4 business days. With over 30 years in the decorated apparel industry, we have the staff, expertise, latest technology, and strategic partnerships necessary to address the challenges facing both new and established web merchants.

HERE'S HOW IT WORKS:

- You give us your previous day's orders in a spreadsheet format. We will provide you with our spreadsheet template.
- We order the blank goods for you.
- We print the goods. We'll send you an invite to our Dropbox to submit all your art files. That way, we can easily and efficiently print your orders fast!
- Your customer's items are then finished (if you choose) with folding and poly-bagging. If you have any business cards, washing instructions, etc. that you'd like us to place in each bag, we'll gladly do so!
- Off to the Post Office! We ship out goods via USPS and can provide you with all the tracking information so you can in turn hand it off to your customer.

Along with our quality decoration methods and top-notch customer service, our program also offers:

- Re-labeling Services
- Custom packaging options
- Stickers & decals
- Cut vinyl, custom lettering, player names and numbers

If you are interested in our fulfillment program, we would need to discuss your business (or vision of your business) with you and your partners. That way, we can determine what the best options are as far as imprinting methods, shipping, and pricing.

DECORATION METHODS

DIRECT-TO-GARMENT:

Heritage uses top of the line Brother and Kornit printers to provide a vivid, consistent print. Our equipment is meant for printing on cotton, so the higher the cotton content, the brighter the print and longer it will last. We strongly recommend 100% cotton for superior results.

ARTWORK REQUIREMENTS*:

- Adobe Photoshop CS6 file between 200-300 ppi, to the final print size. The files should be trimmed and all layers should be merged to a single layer with a transparent background.
- White Levels set at 254
- Absolutely no anti-aliasing for best print results.

PRICING is based on imprint dimensions and ink consumption. Generally, your cost will be as follows:

- Within a 10" x 12" imprint: **\$7.00.**
- Within a 14" x 16" imprint: **\$8.00.**
- Add a second location: **\$5.00.**

SAMPLE PRINTS ARE HIGHLY RECOMMENDED!
A SAMPLE PRINT IS \$15.00 PER IMPRINT.
A PHOTOGRAPH IS CONSIDERED A SAMPLE.

Typically, designs that are solid rectangles or circles and max out imprint areas will require more ink and the costs listed above will change to reflect that. This cannot be predetermined and will be on a case-by-case basis.

SCREEN PRINTING:

Heritage uses top of the line M & R presses in conjunction with phthalate compliant plastisol inks to achieve vibrant colors and accurate Pantones.

ARTWORK REQUIREMENTS*:

- Adobe Illustrator CS6 file or equally compatible vector file, to the final print size.
- All text converted to outlines and all objects/strokes colored using spot color swatches.

PRICING goes by color count and will be determined once we view the logo. Basic pricing is **\$8.00** for a 1 color design and **\$10.00** for a 2-color design, plus a one-time screen fee per color. Bulk pricing is available upon request.

EMBROIDERY:

Heritage uses the latest Tajima machines in conjunction with the finest rayon or polyester threads available in a plethora of colors.

ARTWORK REQUIREMENTS*:

- We accept .DST and .PXF files, to the final imprint size.
- Please note all Robison-Anton thread color numbers.
- If you need HSP to create a .DST file, we can do so based on a JPEG, or preferably an Illustrator file with all text converted to outlines and all Robison-Anton thread color numbers noted.

PRICING is determined by the size of the logo and amount of stitches needed. Please allow us to view each logo to confirm pricing.

*IF ANY OF THE ABOVE REQUIREMENTS ARE NOT MET AND YOU ARE UNABLE TO MAKE THE NECESSARY ADJUSTMENTS, HERITAGE WILL BE HAPPY TO ADJUST YOUR FILES FOR OUR ART CHARGE FEE OF \$55.00 PER HOUR, 1/2 HOUR MINIMUM (PER FILE). FOR EMBROIDERY, A \$40.00 FEE WILL BE ADDED PER .DST FILE NEEDED ON TOP OF ALL OTHER ART CHARGES THAT MAY APPLY.

FINISHING

- Individual packaging: **\$0.50** per piece.
- Re-labeling of size tags (via heat transfers or screen printing): **\$1.25** *per garment + screen charges.*
- Woven branding labels: *PER QUOTE.*
- Adding hang tags: **\$0.50** *per garment.*
- Custom poly mailers: *PER QUOTE.*

You may also provide us with your own labels, tags, business cards, etc. Make sure you also include proper application instructions and any special placement guidelines we may need.

POSTAGE

USPS FIRST CLASS - Packages with a total estimated weight of 15 ounces or less will be shipped using this method, unless otherwise specified by the customer. Depending on the final-destination, delivery time varies from 2-5 business days within the U.S. International delivery times vary.

First Class rates vary in price depending on weight and destination. International delivery times and rates vary as well. The rates are subject to change any time.

USPS PRIORITY CLASS - Packages weighing 16 ounces or more will be shipped using this method. Depending on the final-destination, delivery time varies from 1-3 business days within the U.S. International delivery times vary.

TURN AROUND TIME

As long as art files are properly set up in your Dropbox folder and all blanks arrive in a timely manner, we strive for a production time of 2-4 business days. Orders placed after 3pm will be processed the next business day. Once the goods are printed, they are immediately mailed out and the postage timeline listed above begins. We recommend that you use the longest total time to determine a turn-around time to post on your website or sales venue(s).

Our business hours are Monday-Friday from 9am until 5pm. We are closed on these U.S. holidays:

- New Year's Day
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day

TERMS AND CONDITIONS

GENERAL:

- All artwork created by, edited by, or digitized by Heritage Screen Printing will be kept on file for you. These files remain property of Heritage Screen Printing.
- Art files, embroidery files, or other digital media supplied by you to Heritage Screen Printing are your property and may only be used by Heritage Screen Printing as per your purchase order or request. These supplied files may be kept on file via Dropbox for the term of our partnership.
- It is your responsibility to keep a backup copy of your files in the event of accidental loss.

PAYMENT:

- VISA, MasterCard, Discover, and AMEX are all accepted. Payment is due on receipt of invoicing.

CANCELLATIONS/ORDER CHANGES/MISSING FILES:

In order to offer our Print on Demand clients the fastest possible turn around, we have designed our fulfillment program to be streamlined and efficient. Accurate order submission is essential to keep the program moving at optimal efficiency.

There is a \$5.00 fee (per garment) on any change or missing information after order submission. This includes but is not limited to cancellations, missing/updated files, change of garment, address changes, incomplete spreadsheets or inaccurate SureShip information.

RETURNS WITHOUT CAUSE:

Due to the customized nature of our products, we do not accept returns on products that were correctly printed and delivered on time.

REPLACEMENTS/CREDITS:

We make every effort to ensure the quality of our products. As a commitment to our goal of meeting the highest quality standards, we will credit your account or send out a replacement when any one of the following occurs on our part:

- Low quality print: significant blemishes/banding of digital prints
- Printing error: the wrong art file or garment is used.
- Missing garments: one or more garments are missing from the order.

To file a claim, send an email to support@hsp1.com and include your order number. *As a rule, a replacement will be sent unless a credit is specifically requested at which point, a credit will be issued to be applied to your next open invoice.* If your claim is regarding a printing error, please include photographs of the error and return the affected garments to us. In addition, if the error involves a print size or placement issue, include a measuring tape, stick, or ruler in the photographs of affected garments. Upon verification, we will provide credits equal to amount paid for the portion of the order that was incorrectly printed. All claims must be made within 72 hours of receipt of merchandise.

**Heritage does reserve the right to sub out a style of shirt with a comparable or higher quality brand in the event of stock issues. You will not be charged anything additional if a substitution is made.*

**Heritage does not guarantee delivery dates. We will not be held responsible for orders that are late due to supply house shipping errors, power outages, bad weather, acts of God, or other circumstances outside of our control. Transit times are based on current USPS logistics and transit maps.*

STYLE GUIDE

The following items are provided as the best recommendations for our fulfillment program. These styles are readily available and have been color and wash tested with our decoration methods. *(see special note below)* The garments in this guide are some of the most popular pieces in our fulfillment program but we do offer hundreds more. Please feel free to contact your customer service rep if you would like to use any other brands or styles.

Special Note: There are a few colors that are known to become discolored after pre-treatment and heat is applied. This is commonly referred to as "scorching". This can happen regardless of manufacturer or style number. Colors known to scorch are light blues, charcoal greys, ash greys, indigo blue, light pink, chocolate brown, silver & military green. This is unpredictable and doesn't happen all the time. Take caution if you decide to use any of these shades for DTG.

SF76R

Fruit of the Loom Adult 7.2 oz. SofSpun® Hooded Sweatshirt

Features

- 60% cotton, 40% polyester
- double-needle coverstitching on neckline, armhole and waistband
- tear away label; double-needle coverseamed cuffs, armholes, hood and waistband
- two-ply hood with aluminum grommets; front media pocket for tech gadgets
- single-needle set pocket with double-needle hemmed opening
- contrasting jersey hood lining, neck tape and drawcord
- concealed seam on collar, cuff, & waistband; 1x1 rib cuffs & waistband w/spandex

Sizes

- S - 3XL



Product Specifications

	S	M	L	XL	2XL	3XL
BODY LENGTH	27	28	29	30	31	32
BODY WIDTH	20	22	24	26	28	30

Your Price:

\$14.45 sizes S-XL

\$16.45 size 2XL

\$16.95 size 3XL



F170

Hanes Adult 9.7 oz. Ultimate Cotton® 90/10 Pullover Hood

Features

- 90% cotton, 10% polyester
- low pill, high-stitch density PrintPro® XP fabric with 100% cotton face
- jersey-lined two-ply hood with dyed-to-match drawcord
- roomy front pouch pocket
- double-needle coverseamed armholes and waistband
- cotton/polyester/spandex cuffs and relaxed waistband
- Light Steel is 85% cotton, 15% poly; Charcoal Heather is 65% cotton, 35% poly

Sizes

- S - 3XL



Your Price:

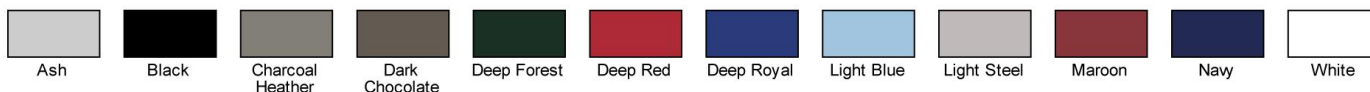
\$21.50 sizes S-XL

\$23.50 size 2XL

\$24.00 size 3XL

Product Specifications

	S	M	L	XL	2XL	3XL
BODY WIDTH	21	23	25	27	29	31
FULL BODY LENGTH	28	29	30	31	32	33
SLEEVE LENGTH	24	24	24	24	23.5	23



F260

Hanes Adult 9.7 oz. Ultimate Cotton® 90/10 Fleece Crew

Features

- 90% cotton/10% polyester
- low pill, high-stitch density PrintPro® XP fabric with 100% cotton face
- double-needle coverseamed neck, armholes and waistband
- cotton/polyester/spandex neck, cuffs and relaxed waistband for ultimate comfort
- Light Steel is 85% cotton, 15% poly; Charcoal Heather is 65% cotton, 35% poly

Sizes

- S - 3XL



Your Price:

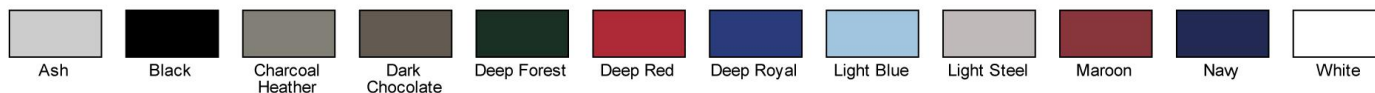
\$14.25 sizes S-XL

\$16.25 size 2XL

\$16.75 size 3XL

Product Specifications

	S	M	L	XL	2XL	3XL
BODY WIDTH	21	23	25	27	29	31
FULL BODY LENGTH	28	29	30	31	32	33
SLEEVE LENGTH	24	24	24	24	23.5	23



3600

Next Level Unisex Cotton T-Shirt

Features

- 1x1 baby rib-knit set in collar
- Tear-away label
- Select colors up to 4XL
- Sideseamed

Sizes

- XS - 4XL

Fabric

- 100% combed ringspun cotton fine jersey
- 4.3 oz.
- 32 singles
- fabric laundered for reduced shrinkage
- Heather Gray 90 Cotton/10 Poly



Your Price:

\$5.65 sizes S-XL

\$7.65 size 2XL

\$8.15 size 3XL

\$9.15 size 4XL

Product Specifications

	XS	S	M	L	XL	2XL	3XL	4XL
BODY LENGTH	27	28	29	30	31	32	33	34
BODY WIDTH	17.5	19	20.5	22	24	26	28	30



N3900

Next Level Ladies' Boyfriend T-Shirt

MSRP: Call for pricing

Features

- 1x1 baby rib-knit set-in collar with front coverstitch
- Tear-away label

Sizes

- XS - 3XL

Fabric

- 100% combed ringspun cotton fine jersey
- 4.3 oz.
- 32 singles
- fabric laundered for reduced shrinkage



Your Price:

\$5.35 sizes S-XL

\$7.35 size 2XL

\$7.85 size 3XL

Product Specifications

	XS	S	M	L	XL	2XL	3XL
BODY LENGTH	24.75	25.375	26	26.625	27.25	27.825	28.5
BODY WIDTH	15.25	16.25	17.25	18.25	19.75	21.25	22.75
SLEEVE LENGTH	6.25	6.5	6.75	7	7.25	7.5	7.75



G500

Gildan Adult Heavy Cotton™ 5.3 oz. T-Shirt

Features

- Seamless rib at neck
- Taped shoulder-to-shoulder
- Double-needle stitching throughout
- Tear-away label
- Safety Green is compliant with ANSI / ISEA 107 high visibility standards
- Quarter-turned to eliminate center crease
- 7/8" collar
- Classic fit

Sizes

- S - 5XL

Fabric

- 100% preshrunk cotton
- Antique (Cherry Red, Jade Dome, Irish Green, Sapphire, Orange) and Sport Grey are 90% cotton, 10% polyester
- Sunset, Safety Pink, Russet, Neon (Green, Blue), Midnight, Lilac, Blackberry, Tweed, Safety Green, S. Orange, Dark Heather, Graphite Heather, and Heather (Military Green, Radiant Orchid, Red, Sapphire) are 50% cotton, 50% polyester
- Ash Grey is 99% cotton, 1% polyester



Your Price:

\$3.50 sizes S-XL

\$5.50 size 2XL

\$6.00 size 3XL

\$7.00 size 4XL & 5XL

Product Specifications

	S	M	L	XL	2XL	3XL	4XL	5XL
BODY LENGTH	28	29	30	31	32	33	34	35
BODY WIDTH	18	20	22	24	26	28	30	32
FULL BODY LENGTH	28	29	30	31	32	33	34	35
SLEEVE LENGTH	15.62	17	18.5	20	21.5	22.87	24.25	25.38



RS3301

Rabbit Skins Toddler Cotton Jersey T-Shirt

Features

- Ribbed collar
- Shoulder-to-shoulder self-fabric back neck tape
- Double needle sleeves and bottom hem
- Side seam construction
- EasyTear™ label
- CPSIA Compliant tracking label in side seam
- Machine washable/ tumble dry low
- Fit: Toddler Unisex

Fabric

- 5.5 oz., 100% cotton jersey (Ash is 99/1; Heather is 90/10 cotton/polyester)
- Ash and White are sewn with 100% cotton thread

Sizes

- 2T - 7



Your Price:

\$3.50 sizes 2T-7

Product Specifications

	2T	3T	4T	5/6	7
BODY WIDTH	12	13	14	15	16
FULL BODY LENGTH	14	15	16	18.5	19.5
SLEEVE LENGTH	4	4.25	4.5	5	5.25



G500B

Gildan Youth Heavy Cotton™ 5.3 oz. T-Shirt

Features

- Seamless rib at neck
- Taped shoulder-to-shoulder
- Double-needle stitching throughout
- Tear-away label

Fabric

- 100% preshrunk cotton
- Ash Grey is 99/1; Sport Grey is 90/1
- Dark Heather, Safety Green, Safety Orange & Safety Pink are 50% cotton. 50% poly

Sizes

- XS - XL

Product Specifications

	XS	S	M	L	XL
BODY WIDTH	16	17	18	19	20
FULL BODY LENGTH	20.5	22	23.5	25	26.5
SLEEVE LENGTH	13.5	14.5	15.5	16.5	17.5



Your Price:

\$3.50 sizes XS-XL



G500L

Gildan Ladies' Heavy Cotton™ 5.3 oz. T-Shirt

Features

- 100% preshrunk cotton; Ash Grey 99% cotton, 1% polyester
- Antique Cherry Red and Sport Grey are 90% cotton and 10% polyester
- Blackberry, Dark Heather, Heather Sapphire, Sunset, are 50% cotton, 50% poly
- Lilac, Safety Green, Safety Orange, Safety Pink are 50% cotton, 50% polyester
- double-needle stitching throughout; seamless rib at neck
- feminine 1/2" rib mid scoop neck; side-seamed with slightly tapered Missy fit
- cap sleeves for comfort; taped shoulder-to-shoulder

Sizes

- S - 3XL



Product Specifications

	S	M	L	XL	2XL	3XL
BODY LENGTH	25.5	26	27	28	28.5	29
BODY WIDTH	17.25	19.25	21.25	23.25	25.25	27.25
FULL BODY LENGTH	25.5	26	27	28	28.5	29
SLEEVE LENGTH	13.25	14	14.75	15.75	16.75	17.5



Your Price:

\$4.00 sizes S-XL

\$6.00 size 2XL

\$6.50 size 3XL

G240

Gildan Adult Ultra Cotton® 6 oz. Long-Sleeve T-Shirt

Features

- 100% preshrunk cotton
- double-needle stitching throughout
- taped shoulder-to-shoulder
- ribbed cuffs; 2" collar
- Ash Grey is 99/1; Sport Grey is 90/1
- Dark Heather, Safety Green and Safety Orange are 50% cotton, 50% polyester

Sizes

- S - 5XL



Your Price:

\$7.10 sizes S-XL

\$9.10 size 2XL

\$9.60 size 3XL

\$10.60 size 4XL & 5XL

Product Specifications

	S	M	L	XL	2XL	3XL	4XL	5XL
BODY LENGTH	28	29	30	31	32	33	34	35
BODY WIDTH	18	20	22	24	26	28	30	32
SLEEVE LENGTH	33.5	35	36.5	38	39.5	39.5	40	40.5



3001C

Bella + Canvas Unisex Jersey T-Shirt

Features

- retail fit
- unisex sizing
- shoulder taping
- side-seamed
- tear away label
- pre-shrunk

Fabric

- 4.2 oz., 100% airlume combed and ringspun cotton, 32 singles
- Ash is 99% airlume combed and ringspun cotton, 1% polyester
- Athletic Heather and Black Heather is 90% airlume combed and ringspun cotton, 10% polyester
- all other heather/blend colors are 52% airlume combed and ringspun cotton, 48% polyester



Your Price:

\$6.00 sizes S-XL

\$8.00 size 2XL

\$8.50 size 3XL

\$9.50 size 4XL & 5XL

Product Specifications

	XS	S	M	L	XL	2XL	3XL	4XL	5XL
BODY LENGTH	0	0	0	0	0	0	0	0	-
BODY WIDTH	16.5	18	20	22	24	26	28	30	-
FULL BODY LENGTH	27	28	29	30	31	32	33	34	-
SLEEVE LENGTH	8	8.25	8.63	9.13	9.63	10.25	-	-	-



3001CVC

Bella + Canvas Unisex Unisex Heather CVC T-Shirt

Features

- retail fit
- unisex sizing
- shoulder taping
- side-seamed
- tear away label
- pre-shrunk

Fabric

- 4.2 oz., 52% airlume combed and ring-spun cotton, 48% polyester, 32 singles
- Prism Colors: 99% airlume combed and ring-spun cotton, 1% polyester
- Athletic Heather and Black Heather are 90% airlume combed and ring-spun cotton, 10% polyester

Sizes

- XS - 5XL

Product Specifications

	XS	S	M	L	XL	2XL	3XL	4XL	5XL
BODY LENGTH	27	28	29	30	31	32	33	34	-
BODY WIDTH	16.5	18	20	22	24	26	28	30	-



Your Price:

\$6.25 sizes S-XL

\$8.25 size 2XL

\$8.75 size 3XL

\$9.75 size 4XL & 5XL



4400

Rabbit Skins Infant Baby Rib Bodysuit

Features

- Flatlock stitched seams
- Double needle ribbed binding on lap shoulder neck, shoulders, sleeves and leg opening
- Innovative three snap closure
- Side seam construction
- EasyTear™ label
- CPSiA Compliant tracking label in side seam
- Machine washable/ tumble dry low
- Fit: Infant Unisex

Fabric

- 5.0 oz., 100% combed ring-spun cotton 1x1 baby rib
- CVC Colors are 60/40; Heather is 88/12 combed ring-spun cotton/polyester
- White is sewn with 100% cotton thread

Sizes

- NB - 24MOS

Product Specifications

	NB	6MOS	12MOS	18MOS	24MOS
BODY LENGTH	16	17	18	19	20
BODY WIDTH	7.25	8.75	9.75	10.75	11.75
FULL BODY LENGTH	11.5	12.5	13.5	14.5	-
SLEEVE LENGTH	2.5	2.75	3	3.25	3.5



Your Price:

\$4.75 sizes NB-24M



980

Anvil Lightweight T-Shirt

Features

- Seamed collar
- Shoulder-to-shoulder tape; features a TearAway label
- Tubular construction; semi-fitted
- Double-needle sleeve and bottom hem; Oeko-Tex® Standard 100 Certified

Fabric

- 4.3 oz., preshrunk 100% combed ringspun cotton; 30 singles
- Heather Grey is 90% cotton, 10% polyester
- Heather colors and Neon colors are 65% poly/35% cotton

Sizes

- XS - 4XL



Your Price:

\$4.00 sizes S-XL

\$6.00 size 2XL

\$6.50 size 3XL

\$7.50 size 4XL

Product Specifications

	XS	S	M	L	XL	2XL	3XL	4XL
BODY WIDTH	-	18	20	22	24	26	28	-
FULL BODY LENGTH	-	27.25	28.50	29.50	30.50	31.75	32.75	-
NECK CIRCUMFERENCE	-	6.75	6.75	7.625	7.625	7.625	7.625	-
SLEEVE LENGTH	-	8.25	8.50	8.75	9	9.25	9.50	-



880

Anvil Ladies' Lightweight T-Shirt

Features

- 4.5 oz., preshrunk 100% combed ringspun cotton; 30 singles
- Heather Grey is 90/10
- Heather colors are 60/40
- Neon colors are 65/35
- features a TearAway label; seamed collar
- shoulder-to-shoulder tape; semi-fitted contoured silhouette with side seams
- double-needle sleeve and bottom hem; Oeko-Tex® Standard 100 Certified

Sizes

- S - 3XL



Your Price:

\$5.00 sizes S-XL

\$7.00 size 2XL

\$7.50 size 3XL

Product Specifications

	S	M	L	XL	2XL	3XL
BODY LENGTH	25	26	27	28	29.5	-
BODY WIDTH	17	19	21	23	25	-
FULL BODY LENGTH	25	26	27	28	29.5	-
NECK CIRCUMFERENCE	16.5	17	18	19	20	-
SLEEVE LENGTH	7.25	7.5	7.75	8	8.25	-



6004

Bella + Canvas Ladies' The Favorite T-Shirt

Features

- Shoulder taping; slim fit
- Sideseamed; fitted sleeves
- Longer body length
- Tear-away label

Sizes

- S - 2XL

Fabric

- 4.2 oz., 100% combed and ringspun cotton; 30 singles
- Ash is 99% combed ringspun cotton, 1% polyester
- Athletic Heather and Black Heather are 90% cotton/10% polyester
- All other Heather/Blend colors are 52% combed ringspun cotton, 48% polyester



Your Price:

\$5.50 sizes S-XL

\$7.50 size 2XL

Product Specifications

	S	M	L	XL	2XL
BODY LENGTH	26.25	26.75	27.25	28	28.5
BODY WIDTH	16	16.75	17.75	18.75	19.75
FULL BODY LENGTH	26.25	26.75	27.25	28	28.5
SLEEVE LENGTH	6.25	6.5	6.75	7.25	7.5

